

# YMCA Sport FAQ'S

## Coaching/Scheduling

### How to become a coach?

- Fill out a volunteer interest form to get started.

### When will you hear from your coach?

- You will hear from the coach prior to the season starting. Your coach will have a team roster and will contact all parents with practice times.
- If you haven't heard from your coach, contact the YMCA with your information. We will then reach out to the coach and make sure they have the correct information after that to reach out to.

### What if I have a specific request?

- We will try to accommodate requests but cannot guarantee those requests are able to be fulfilled.

### How are practice times determined?

- The volunteer coaches determine the practice schedule.
- If a practice time does not work for you, you may ask the coach if there is another time or day. If they are able to do a different time or day, they will make sure there is field availability with the Youth Director. If there is no field availability for the switch, we may be able to switch you to a different team with times that work.

**\*\*Please remember, these coaches are volunteers** and are doing this on their own time to make soccer happen for all these kids. Things come up (like schedule changes and the weather) and we are all working together to make sports fun and available for the kids. \*\*

## Refund Policy

**Before the first practice**, you will be eligible for a full refund.

**After the first practice**, but before the first game, you will be eligible for a system credit for another YMCA program.

**After the first game**, you will not be eligible for a refund or system credit.